

## QUALITY POLICY

### It Is the Policy Of **fischer** To Deliver Quality Products On Time At A Price That Represents Value To Our Customers

We operate in conformance to all statutory and regulatory requirements.

We manufacture products that meet or exceed our customers' requirements. Our quality goal is Zero Defects to the customer.

We deliver our products when our customers need them. Our delivery goal is Zero Late Deliveries.

We create Value by converting our customers' ideas into reality. Our technical resources allow us to manufacture difficult designs that define **fischer** in the marketplace.

Continual Improvement of our operations to achieve these goals results in Customer Satisfaction. Satisfied Customers are repeat customers.

Applicable performance measurements and goals are established annually and communicated to all employees. These measurements are reviewed on a regular basis and the necessary resources are provided to meet them.

A handwritten signature in purple ink, appearing to read "T. Prell".

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Thomas Prell, P.Eng.  
Vice President

01/12/2021

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Date